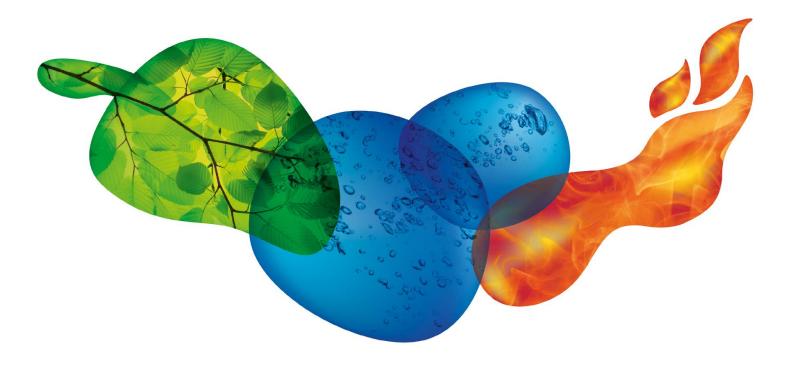


IFAT 2018

Important Information A-Z for all exhibitors



World's Leading Trade Fair for Water, Sewage, Waste and Raw Materials Management May 14–18, 2018 | Messe München

IFAT

www.ifat.de

Plan of the fairground







Advertising

If you want to book advertising space at the exhibition center, our Media Sales department would be happy to advise you. Click here for a list of the advertising spaces available.

E-Mail: mediasales.ifat@messe-muenchen.de

Tel.: (+49 89) 949 - 2 05 94

App

The IFAT app gives you access to all the key information about the event – anytime and anywhere. It makes it easy to organize your participation and includes lists of exhibitors, interactive hall plans, a full listing of the events in the supporting program and many other useful features. The app will be available from the end of April.

Infos and download: http://www.ifat.de/trade-fair/at-the-fair/app-mobile/index.html

Baggage drop-off

In cooperation with Lufthansa (LH) we are offering participants in IFAT 2018 the opportunity of dropping baggage off at the exhibition center. After you have checked in online for your flight you can bring your baggage on the day of your flight, to the designated baggage drop-off counter, but no later than five hours before your flight leaves.

The LH check-in is located at the West and East Entrance and it accepts baggage for the following airlines only: Lufthansa, SWISS, Austrian Airlines, Scandinavian Airlines, Air Dolomiti, Luxair, Air Malta, TAP Portugal, Egyptair, Croatia Airlines, Adria Airways, LOT Polish Airways and BMI Regional.

This services is free of charge to you and it is available at the following times:

Entrance West

May 16 – 17, 2018 8:00 – 17:00 May 18, 2018 8:00 – 16:00

Entrance East

May 17 – 18, 2018 8:00 – 11:30



Bavarian Evening

The German Association for Water, Wastewater and Waste (DWA), the German Association of Local Utilities (VKU), the Federation of the German Waste, Water and Raw Materials Management Industry (BDE), and Messe München GmbH are putting on a 'Bavarian Evening' on Tuesday, May 15, 2018 starting at 19:00 in the Restaurant "Löwenbräukeller", Nymphenburger Strasse 2, 80335 München (Subway station: Stiglmaierplatz; lines U1 and U7). Tickets cost EUR 47.06 (net) per person including meals and drinks. Invitations have already been sent out to all exhibitors and co-exhibitors by our Protocol Department.

Contact

Julia Albrecht

Tel.: +49 (89) 949 - 2 00 53

e-mail: protokoll.ifat@messe-muenchen.de

Catalog

You can pick up your free copy of the official exhibition catalog from Sunday, May 13, 2018, in the Exhibitor Services offices in the atrium in front of Halls B2 and B5 against presentation of the coupon, which you received with the exhibitor information by email dated March 21, 2018.

Distribution of catalogs at the information counters (from May 13, 2018)

On Sunday, May 13, 2018: at all information counters in the halls between 9:30 and 19:00 and at the East and West Entrances between 9:30 and 17:00

From Monday, May 14, 2018: at all information counters in the halls, in the open air site (F7.712/1) and in the entrances

West, East, North and North-West

Distribution of catalogs at the Exhibitor Services office next to hall B2

for exhibitors in halls A1-A3, B1-B3, C1-C3 und West Entrance

<u>Distribution of catalogs at the Exhibitor Services office next to hall B5</u>

for exhibitors in halls A4-A6, B4-B6, C4-C6, open air site und Entrance East



Catering

If you are going to make use of the catering and drinks service at your booth, we kindly remind you to order in good time.

Important note:

A list of all our catering partners is contained in our <u>Services A-Z</u> brochure. You can choose from this list if you wish, or of course book any other company of your choice.

Regulations regarding driving onto the site during the show

If you need to drive onto the site when the show is on, you can do so for a period of one hour, upon payment of a deposit of EUR 100 (gross) in cash. On Friday, May 18, 2018, it is only possible to drive on site up until 12:00. If after one hour your vehicle has not been removed from the site, the deposit will be forfeited. For further information on this please refer to the <u>Traffic Guide</u>.

Conference rooms

A range of conference and meeting rooms is available for exhibitors to hire. If you would like to hire rooms, please submit your request online in the Exhibitor Shop under "Conference and Meeting Rooms". Rooms will be allocated based on availability and confirmation will be sent by e-mail. The type of seating arrangement (applies only to conference rooms) and the technical services you require can only be booked once you have received confirmation of the room booking. The key to the booked room will be available for collection on the relevant day from the Atrium office B4.4 "Conference room services" in front of Hall B4.

Tel.: (+49 89) 949 - 2 12 31 E-Mail: crs@messe-muenchen.de

Customer invitations -> Online vouchers for one-day tickets / Vouchers for one-day tickets



Deliveries to your booth (postal)

If you want to have materials delivered direct to your trade-fair booth, by post, please use the following address:

Messe München GmbH / IFAT 2018 Company name Contact person + Mobile number Open air site / Hall + Booth no. Messegelände / Willy-Brandt-Allee 81829 Munich Germany

Please note that a contact of your company must receive the materials personally.

Electric Scooters

During the running time of IFAT 2018 exhibitors and visitors can hire electric scooters for use on site. These scooters are available to collect next to Hall C4 (northwest side / accessible via North Entrance).

Evening events at your booth

Celebrations at your booth have to be registered in advance with the Traffic & Security Department and approved. The rules and important information plus a registration form can be found in the Exhibitor Shop online under "Marketing/PR Services" / "Evening Event".

The time period for evening events is between 18:00 and 22:00.

Up until 22:30 any clearing up that is required at your booth ca be carried out, but by 23:00 at the latest all persons must have left the exhibition center.

Please keep in mind the enclosed traffic guide for evening events: Access only via gates 3, 8, 15, 17 and 21.

Please note that evening guests without a valid ticket to IFAT are only allowed on site from 18:00 onwards. We recommend you take account of this in your timing of the start of the event. In addition guests without a valid ticket to IFAT will also need a letter of invitation to the evening event from you. They then have to present this letter at the turnstiles before being allowed to pass through. Please note the "Provisions and important notes for evening events at the trade fair booth", which is attached to the form as the 2nd page.



Events program

Talks, panel discussions and country specials take place in the forums in Halls B2 and B4 and in the Session Area Water (hall B2). Further information is available on our website.

NEW

The new future platform for IFAT **experience.science.future** combines start-ups, science and research and development policy as well as educational and career offers in an area of more than 1,000 square meters in the middle of Hall B4. Perfect synergies, pioneering innovations.

"Meet the Experts" - The new career event!

Take advantage of our offer "Meet the Experts" at <u>15:00-17:00 on Thursday, May 17</u>, to get into direct talks to win new employees for your projects in the experience.science.future. Networking Lounge in Hall B4. Students, graduates and young professionals can register for "Meet the Experts" to obtain first-hand information about companies, career paths and job vacancies.

Your participation includes three job advertisements (online + on site) and a complete package of additional benefits for a total of 595.-EUR net. For more information, please visit our website at www.ifat.de/careers and in the Exhibitor Shop online (www.ifat.de/shop/en).

Sustainable road construction

IFAT emphasizes future topics: the 2018 edition will for the first time also incorporate the issue of sustainability in road construction.

In addition, many other special events and live demonstrations are being held within the framework of IFAT. Full details of the supporting program, including times and places, are posted on the website, at www.ifat.de/programme.

Exhibition Management (1)

The exhibition management of IFAT is available from May 10 – 18, 2018 in the Exhibitor Services offices in halls B2 and B5, at the Atrium end.

<u>Opening times – Set-Up</u>

May 10 – 12, 2018 Thursday - Saturday 8:30 – 18:00 May 13, 2018 Sunday 8:30 – 19:00



Exhibition Management (2)

Opening times - Running time

May 14 – 17, 2018 Monday - Thursday 8:00 – 18:30 May 18, 2018 Friday 8:00 – 16:30

Tel.: (+49 89) 9 49 - 2 02 85 E-Mail: exhibiting@ifat.de

Exhibitor passes (Print@home tickets)

All Print@home tickets for exhibitors (including free ones) are ordered online, personalized and print out via the Exhibitor Shop (www.ifat.de/shop/en).

Each exhibitor receives a certain number of free Print@home tickets according to its booth size.

Approved co-exhibitors receive one free Print@home ticket or three tickets for co-exhibitors at joint pavilions.

The exhibitor badges can be used for the duration of the fair (May 14–18, 2018); you do not need a badge during the setup and dismantling period.

Additional exhibitor badges can be ordered for the price of 30.00 EUR (net) per badge online in the exhibitor shop under menu item "Passes and Tickets"/"Exhibitor Passes".

Please note that your Print@home ticket for exhibitors does not entitle you to free use of public transport.

Please note that tickets can only be printed after payment of your registration invoice. Printing the badges is mandatory; the possibility of electronic exhibitor badges is not currently possible.

The opening hours for the Print@home-Tickets counters at the entrance East are:

Sunday	May 13, 2018	9:00 - 18:00	Entrance West and East
Monday – Thursday	May 14 – 17, 2018	7:30 – 18:00	all entrances
Friday	May 18, 2018	8:00 - 16:00	all entrances



Exhibitor Season Ticket for exhibitors

This special ticket for exhibitors costs 29.44 EUR (net) and is valid for the entire duration of the trade fair, including a day before the start of the show (May 13 to 18, 2018).

With it, you can use all means of transport in the network of the Munich Public Transport Association (MVV). You can obtain this season ticket in the exhibitor shop online or from our expert staff at the MVV ticket counters in the West and East entrances.

Counter opening hours:

May 13, 20189:30 – 18:30May 14–178:30 – 19:00May 18, 20188:30 – 16:00

Exhibitor shop

You have received your access data from shop@ifat.de to the Online Exhibitor Shop of IFAT 2018. You can order all (additional) services required for your booth area there.

First Aid

The first aid service during the show is based at the West, East and North entrances.

Tel.: (+49 89) 949 - 2 81 03

Forwarding agents

At deliveries to the trade fair, our official forwarding agents Kühne + Nagel and Schenker Germany provide global and national transport to the Messe München, customs processing, and handling on the spot including booth delivery and Intermediate storage.

Kühne + Nagel (AG & Co.) KG	Schenker Deutschland AG
Adresse: Paul- Henri- Spaak- Str. 8, Tor 21, Gebäude 511 81829 München	Adresse: Messe München, Tor 21 Paul Henri Spaak Straße 8 81829 München
Tel.: +49 89 949-24400 Fax: +49 89 949-24409 E-Mail: exposervice.muenchen@kuehne-nagel.com Website: www.kuehne-nagel.com	Tel.: +49 89 949-24300 Fax: +49 89 949-24339 E-Mail: fairs.muenchen@dbschenker.com Website www.dbschenker.com/de



Guard service for booths / Security

The premises of Messe München are guarded around the clock by the security company appointed by Messe München GmbH. We take the concerns of our customers regarding the current international security situation very seriously and are in permanent close contact with the relevant authorities. The latest recommendations are implemented immediately.

Please note that the Exhibition Management accepts no responsibility for guarding your booth, your exhibits or other objects at your booth. To prevent the theft of valuables we recommend that you book a guard service for your booth. You can book this online in the Exhibitor Shop under "Stand Services" / "Stand Security Service"

Please note:

When you hand over the booth to the guards, our service partner Veranstaltungsdienst Paul Mayr GmbH & Co.KG will present you with a guard report. This contains a list of items you might want guarding. Please choose carefully from this list. Both parties (exhibitor and security service) sign the guard report at every further handing over of the booth. We recommend you check very carefully if everything has been left in proper order, in order to avoid any subsequent complaints. Should you have any questions or comments on the theme of security, please address them to the Traffic & Security Department.

Contact

Traffic & Security
Christoph Wimber / Karin Volk
e-mail: VS@messe-muenchen.de

Information counters

The following services are provided for you at all the information counters in the halls, on the open-air site (F7.712/1) and at the entrances: Information on the show and the site, catalog sales.



International Business Center (IBC)

The International Business Center in the atrium in front of Hall B3 is available for use by all exhibitors and visitors during the trade fair. The following services are offered:

- · Booth construction service
- Secretarial service (document production, photocopying, telephone and fax service)
- PC workstations, laptop connections, internet access
- Meeting spaces

Tel.: (+49 89) 949 - 2 74 06

Opening times – IBC (Halle B3/Atrium end)

May 13, 2018	Sunday	9:00 - 18:00
May 14 – 17, 2018	Monday - Thursday	8:30 - 18:30
May 18, 2018	Friday	8:00 - 16:30

Online vouchers for one-day tickets (Allocation of numbers and online dispatch - Price 8 EUR) Vouchers for one-day tickets (Print form - Price: 12 EUR)

Invite your customers simply and in an uncomplicated way to IFAT 2018! We provided you via email with an Excel file with 500 online voucher numbers (23 digits) for personal invitation of your customers.

We invoice your company actually used trade fair online vouchers at a price of EUR 8.00 plus VAT per voucher. Billing is within the context of the final invoice. The trade fair visit is free of charge for your customers.

You can order online vouchers as well as vouchers for day tickets in the Exhibitor Shop under the menu item <u>"Passes and Tickets".</u>
The more inexpensive variant is an online voucher for a day ticket. The price advantage compared to vouchers for day tickets (in print form) is 50% (4.00 EUR per redeemed online voucher).

A prerequisite for the use of all vouchers is online registration at www.ifat.de/tickets/en. This not only makes it possible for your customers to get to your booth quickly, directly and conveniently, but it also provides you with the complete contact data of your online registered customers in file format after the end of the fair.

To inform your customers in detail about the procedure of online registration, we have stored in the exhibitor's shop a sample letter in the Exhibitor Shop that you can use as a template for your customer letters. All important steps for online registration are contained in the template.



Opening times of the trade show for exhibitors

May 14 – 18, 2018

Entrances West, East, North und North-west

Monday - Thursday 7:30 – 19:00 Friday 7:30 – 16:00

Opening times of the trade show for visitors

May 14 – 18, 2018

Entrances West, East, North und North-west

Monday - Thursday 9:00 – 18:00 Friday 9:00 – 16:00

Parking

Exhibitors with permanent parking pass can park their car on the designated exhibitors' parking spaces and in the West parking garage. You can order this pass online in the Exhibitor Shop under the menu item "Passes and Tickets"/"Parking permits" until three weeks before the start of trade fair. Parking passes that can no longer be sent for reasons of time as well as other badges can be picked up or purchased at the APCOA counter in the West and East entrances.

Opening hours - Counter (pickup and sale):

May 13, 2018 09:00 – 18:00 May 14, 2018 8:00 – 12:00

The West parking garage will already be open and available free of charge during the last four days setup days.

Opening hours - Parking Garage (Setup):

May 10-13, 2018 7:00 - 18:00



Patent attorney / Protection against plagiarism

TBK, Patent attorneys/lawyers,

Bavariaring 4-6, 80336 Munich, Tel.: (+49 89) 54469-0, e-mail postoffice@tbk.com

TBK are available to issue 'trade-fair priority certification' on **Monday, May 14, 2018 from 10:00 to 12:00** in the International Business Center (IBC) in Hall B3, at the Atrium end.

Our patent attorney service can help you in basic questions regarding patent infringements and, if engaged to do so, can examine your rights and exert them where necessary.

Munich office: Tel.: (+49 89) 54469-0

On Monday (at the exhibition center): Tel.: (+49 89) 949 - 2 74 06

Please find here an information leaflet regarding "Imitations at trade fairs".

Photographing exhibition booths (1)

Photography, film and video recordings as well as the production of drawings within the event grounds may only be made by persons approved by Messe München GmbH and who have a valid permit issued for this. The photographing or any other filming/shots of the booths of other exhibitors, for which no permission has been granted, is not permitted in any case.

The following photographers are officially authorized to take photographs at the exhibition center:

Fotostudio Heuser Tel.: (+49 89) 61 44 02 62 Fotostudio Loske Tel.: (+49 89) 3 24 41 21



Photographing exhibition booths (2)

A permit is required during the complete trade fair, including the setup and dismantling days, i.e., from May 7 until 22, 2018. Exhibitors or photographers/film crews contracted by them can obtain permission in the Main Security Office of Messe München GmbH starting from May 7, 2018 (open 24 h). This is located in the area of Gate 1 and can be accessed from within the trade fair grounds or from outside of them. An exhibitor must be able to identify himself as such (have exhibitor badge and ID on hand). Photographers and film crews must submit the written order of the contracting exhibitor (please have ID on hand). A flat rate of €50 incl. VAT is to be paid per exhibitor or per order in cash or using an EC card.

Film and photography work are only permitted on the booth area of the exhibitor during the exhibitor opening times (from 7:30 until 19:00) of the trade fair. During closing times at night (period outside exhibitor opening hours), a monitoring guard (EUR 27.60 excl. VAT/hour) is required. This can be booked from the Security and Steward Service via the Exhibitor Shop or by calling +49-89-949-24500.

For questions, please contact Karin Volk at vs@messe-muenchen.de.

Press Center East / Press compartments

The Press Center at the **Entrance East** (upper floor) is open at the following times:

May 13, 2018	Sunday	10:00 - 16:00
May 14, 2018	Monday	8:00 - 18:30
May 15 – 17, 2018	Tuesday - Thursday	8:30 - 18:30
May 18, 2018	Friday	8:30 - 16:00

You can hand in any material for your pre-booked press compartments on Sunday, May 13, 2018 between 10:00 and 16:00.



Scan2Lead (Lead tracking for exhibitors)

The leads tracking solution for exhibitors can be booked online in the Exhibitor Shop under "Marketing / PR Services" / "Scan2Lead".

Setting up and dismantling

General note on set-up and dismantling

Please note that at the start of set-up and dismantling many different booth-constructors and logistics services will be working on site. Incidences of theft have unfortunately been increasing in recent years, so we recommend that you check and secure all the installed equipment and materials stored at your booth. Tip: Make an inventory of these items and hand the list over to the booth-construction or security company you engage.

During the entire period of set-up and dismantling, NO exhibitor passes are needed to gain access to the exhibition center.

<u>Set-up</u> starts on Monday, May 7, 2018 at 08:00. On the last day of set-up – Sunday, May 13, 2018, all delivery and set-up vehicles must be out of the hall area and the delivery courtyards by 18:00 at the latest.

<u>Dismantling</u> starts on Friday, May 18, 2018 at 16:00 and has to be finished by Tuesday, May, 22, 2018 at 18:00. Please remember you can only start dismantling on the last day of the show after 16:00, to ensure that all the visitors on the last day can make the most of their visit.

All the information about traffic regulations during set-up, the show itself and dismantling are contained in the <u>Traffic Guide</u>.



Shuttle at the exhibition center

Shuttle during set-up on the open-air site, for exhibitors

The free shuttle bus runs from May 7 - 13, 2018, from 7:00 to 20:00, from the parking areas across the exhibition site (see Traffic Guide Set-up)

Shuttle on the last day of the show, from the outer parking zone to the entrances (for exhibitors)

Exhibitors who park their vehicle(s) in the outer parking zone P2 North (entrance via Gate 11a) from 7:00 onwards on the last day of the show (May 18, 2018), can use the shuttle bus to travel from the outer parking zone P2 North to the East, West and North Entrances (see

Survey of exhibitors and visitors

Please note that we have commissioned pollsters GMM Gelszus Messe-Marktforschung (www.gelszus.de) to conduct a survey of exhibitors and visitors on site. The exhibitor survey takes the form of a printed questionnaire for you to fill out at your booth (German/English). In addition you will also receive a quality-management questionnaire which is to be handed in on Thursday, May 17. We would appreciate your cooperation in this and ask that you answer the questions as fully as you can.

The visitor survey will be carried out on all days of IFAT, on a mobile rotating basis, in all halls and the on the open-air site.

Taxi

During the show, taxis can be found at the taxi ranks in front of the West, East and North Entrances. During set-up and construction there are taxis in front of the Internationales Congress Zentrum (ICM).

Tel.: (+49 89) 949 - 1 94 10



Technical Exhibition Services

The Technical Exhibition Services, Team 1 is at your service from Thursday, May 3 to Wednesday, May 23, 2018 in the exhibitor services offices in Halls B2 and B5, at the Atrium end.

Tel.: (+49 89) 9 49 - 2 11 64 E-Mail: tas1@messe-muenchen.de

Tourist Information

Our Tourist Information service is provided for you at the information counters at the West and East Entrances during the exhibition period. Here you can find information about:

- museums, theater, concerts, tourist sights in and around Munich
- rail and flight bookings
- rental cars, limousines and the bus shuttle service
- · hotel bookings and restaurant recommendations

Opening times

May 14 – 17, 2018	Monday - Thursday	11:00 – 19:00
May 18, 2018	Friday	11:00 - 16:00

Traffic Guide

All the information on traffic and regulations for entering the site is contained in the <u>Traffic Guide</u>.

Important note:

Please forward this information also to your booth constructor and your logistics services company.



Travel

Airport shuttle bus

The journey between Messe München and Munich Airport takes around 45 minutes. Depending on traffic, however, you should plan for one hour. A one-way ticket costs EUR 9,00. A return ticket costs 15,00 EUR.

Airport (Terminal 1 - Area A, Central Area and Terminal 2)

Exhibition grounds (Entrance North)

	Munich Airport	Exhibition grounds
May 13, 2018	08:00 – 17:00	09:40 – 18:00
May 14 – 17, 2018	08:00 – 17:00	09:40 – 19:00
May 18, 2018	08:00 – 15:00	09:40 – 17:00

Arriving by car

Exhibition grounds /I CM

An der Point
81829 München

East Entrance Am Messeturm 4 West Entrance Am Messesee 81829 München Parking West
Paul-Henri-Spaak-Str. 6
81829 München

Entrance North
Paul-Henri-Spaak-Str. 12
81829 München

The Messe München and the ICM are located directly on the A94. Reach both event centers by taking either freeway exit Feldkirchen-West (Exit No. 6) or München-Riem (Exit No. 5).

Arriving by train / public transportation

From Munich's Central Station (Hauptbahnhof) you arrive with subway line <u>U2 Messestadt Ost</u> at our exhibition grounds in about 20 minutes. You can get off at the stations <u>Messestadt West</u> or <u>Messestadt Ost</u>.

Get off at the stop Messestadt West (water/waste water) or Messestadt Ost (waste/secondary raw materials).

Please keep in mind that the Print@home ticket for exhibitors does not entitle you to free use of public transportation.



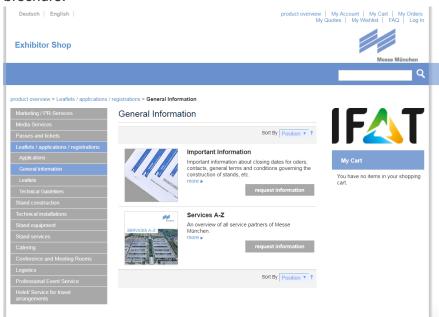
WLAN / Internet

Messe München is offering its visitors free wireless internet access at the exhibition center. The reception quality and availability may be affected by booth constructions, exhibits and other disturbances in the halls, and can therefore not be guaranteed. The download volume is restricted to 50 MB per user per day.

<u>Important:</u> Exhibitors are strongly recommended to order a dedicated internet connection for their own use during the show, in particular when large data volumes are involved. To book, go to the Exhibitor Shop <u>"Technical installations"</u>.

Any other questions?

You can also get a comprehensive overview in the **Exhibitor Shop of IFAT 2018**. You will find a brochure with Services A-Z of Messe München GmbH at "Leaflets / applications / registrations" and "General Information". Simply click "request information" to view the brochure:



Tip: You can also take a look at our **IFAT from A-Z**. Further information is also available there.